



Pre job information and aftercare maintenance pointers

I would like to take this opportunity to thank you for your business. We really look forward to creating your perfect outdoor space, and to make sure you continue to enjoy it for years to come, we would like to advise you with the best ways to maintain it properly, as failure to maintain your job could affect your guarantee.

Please select and read from below the following items that apply to your works.

Patio/Driveway slabbing

- With your new patio being laid on a full bed of concrete sand mortar it is imperative that you stay off the paving until the mortar and pointing fully sets. This can take up to 1 week depending on weather conditions.
- we will point your patio on completion of the works. We will use a material called Easyjoin. Please note that this will take up to 4 days to fully harden and during this period you should refrain from using the patio. The product is guaranteed by the manufacturer for 1 year. However, in our experience it can last beyond 3 years no problem. Unfortunately adverse and inconsistent weather conditions throughout the year has an impact on its durability. When the pointing material shows signs of needing replaced, we advise that you do this without delay, as failure to repoint your patio as required may result in loosening and movement of slabs and this will not be covered in your guarantee.

Driveway/patio mono blocking

- dry kiln sand will be brushed into the paving on completion of the works, providing the weather is conducive to doing so. Again, please bear in mind that this will need redoing as part of ongoing maintenance.

Decking

- all decking timber used by us is pressure treated prior to installation, however, this treatment will not last forever and will need redoing.

Artificial grass

- your Astro turf will be laid on 2 courses. The first course is a compacted granular type 1 course, for stability and the 2nd course is granite or concrete sand. This course is for finishing. The grass will then be pinned down as required. It is important that you brush your Astro turf regularly to prevent it from flattening. Any creases in your Astro turf usually disappear through time, with stretching etc, however, in some cases it may need to be re compacted.
- Your Astro turf is installed for pedestrian use only and is not suitable for vehicular traffic.

Drainage

- if drainage grills have been installed in your job, please note that these should be cleaned out regularly to avoid any blockages etc.

Turfing

- if required, turf will be watered on completion of laying. Please note that continued watering is imperative for at least 2 weeks after completion. This again is hugely affected by weather conditions.
- new turf will be laid on raked soft soil. This means that any walking on the grass before it is allowed time to knit in and root, will leave dents and holes in it permanently. Knitting in times are again hugely affected by weather conditions.

Fencing

- all timber is treated prior to installation, however will need to be renewed.
- as per standard insurance legislation, fences are normally covered up to 40mph winds. As part of maintenance, we recommend that you put temporary supports on your fence during high winds. Failure to do this may result in some posts leaning over, eventually affecting the overall stability of the fence.

Garden walls/retaining walls

- some wet pointing may need maintained/replaced through time due to frost etc. Failure to do this as required may allow water to get in and damage the stability of the wall.

Gravelled areas

- Terran matting will be laid in larger areas where gravel is to be laid. It will not be laid in expansion joints. Please note that weeds can grow above the matting over time. It is also possible that some weeds can burst through the matting from below. We recommend spraying weeds with a herbicide treatment on first site.

Slabbed steps

- slabbed steps will be laid on full mortar and require to be left to settle for as long as 1 week. Again, this is weather dependant.

GENERAL POINTS RELATING TO ALL ITEMS CARRIED OUT

- Weed growth is a maintenance item and should be treated with a herbicide treatment on first sight. We will not return to pull weeds out!!
- failure to maintain your works properly **WILL** affect your guarantee.

Thanks again and we hope you enjoy your new outdoor living space.

Yours faithfully

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